

Kara Davis

From: Stacey Cooke <stacey.cooke@ring.com>
Sent: Friday, May 31, 2019 3:27 PM
To: Angela Kang
Cc: Rick Armendariz; Kara Davis
Subject: [BULK] Re: Ring Subsidy Program
Attachments: Ring Subsidy Partnership.pdf

Importance: Low

Hi Chief Armendariz,

It is nice to e-meet you. Thank you for your interest in Ring's Subsidy program. Ring will provide residents of Modesto with a \$50 off discount to purchase an item of their choice and the police department or city will match with a \$50 subsidy. Together we can offer residents \$100 off to purchase a device and protect their homes!

I am free for a call and can be reached directly at 410 591 8238. More program information is attached.

Thank you,
Stacey

On Fri, May 31, 2019 at 2:16 PM Angela Kang <angela@ring.com> wrote:
Resending the below with Chief's correct email address:

Hi Chief Armendariz,

Thank you for joining the Ring Portal training session on Tuesday. I enjoyed touring your facility, especially your real time crime watch center.

In follow up to your question about subsidization of Ring devices for communities, I am connecting you to our event manager Stacey Cooke.

@Stacey- Can you please provide the Chief with details on our subsidy programs and what is necessary to get started?

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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--
Stacey Cooke

Events Manager
stacey.cooke@ring.com
410-591-8238



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<https://abc7.com/community-events/lynwood-residents-offered-discounted-ring-security-devices/4527874/>

Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Monday, July 1, 2019 3:49 PM
To: Kara Davis
Subject: [BULK] Re: Welcome Email to Ring Portal Users
Importance: Low

Hi Kara,

I'm hoping you received some helpful audio/footage for your pursuit chase investigation. I know I've mentioned that our ops team needs to put back the map to Modesto's original lines, but there is no rush at all. We'll keep the extended map open as long as you need.

Let me know if there is anything you need.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Fri, Jun 21, 2019 at 2:43 PM Angela Kang <angela@ring.com> wrote:
Hi Kara,

Great news! We were able to get the approval from Legal for MPD to post in Stanislaus County. We will go ahead and extend the map to include the three addresses you gave me. Just to make sure we're extending the map accurately, the red lines on the attached map is how we will extend the Modesto map so you can post a video request in that area. Let me know if you have any questions!

5301 Parker Rd., Modesto and 1246 Wellsford, and 330 Wellsford Rd., Modesto.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
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On Thu, Jun 20, 2019 at 6:58 PM Angela Kang <angela@ring.com> wrote:
Hi Kara,

I went back to my boss about making the exception for MPD to post in 1246 wellsford area and he's looking to get approval from our Legal to do so. In the meantime, can you please get the ball rolling on obtaining written approval from sheriffs office giving MPD approval to post in their jurisdiction?

Thanks!
Angela

On Mon, Jun 17, 2019 at 5:08 PM Kara Davis <davisk@modestopd.com> wrote:

Hi Angela,

A few of the addresses in the areas would be 5301 Parker Rd., Modesto and 1246 Wellsford, and 330 Wellsford Rd., Modesto.

Thanks in advance for any assistance you can provide.

I will reach out to the S/O Analysts and have them contact you to get on board.

Kara Davis

From: Angela Kang [mailto:angela@ring.com]
Sent: Thursday, June 13, 2019 12:21 PM
To: Kara Davis
Subject: Re: Welcome Email to Ring Portal Users

Hi Kara,

No worries at all, I'm just glad that those emails were not relevant to us.

Awesome! That's great that you did your first two video requests as a trial run. Did you also want to post the same video request onto the neighbors feed so that the non-Ring device owners could also see your request and possibly help provide tips?

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Thu, Jun 13, 2019 at 11:47 AM Kara Davis <davisk@modestopd.com> wrote:

Hi Angela,

The good news is all of those people have retired or gone to other agencies. I apologize the list wasn't as updated as I assumed it was. Angela Lopez for example left for example in February.

I apologize we didn't review it closer. BTW, we just sent out two requests for videos on cases recent cases where we had other information and camera activity, however, I wanted to do it as a trial run.

Kara

From: Angela Kang [mailto:angela@ring.com]

Sent: Thursday, June 13, 2019 10:49 AM

To: Kara Davis

Subject: Welcome Email to Ring Portal Users

Hi Kara,

These were the email addresses I received bouncebacks from the below users. If these users are valid, can you please re-send the attached Welcome Email to them? thank you!

arnoldv@modestopd.com

ajat@modestopd.com

campbellm@modestopd.com

chasem@modestopd.com

cuevass@modestopd.com

digiornos@modestopd.com

dhamit@modestopd.com

devlins@modestopd.com
garcial@modestopd.com
garcia-martineze@modestopd.com
gillandd@modestopd.com
grayd@modestopd.com
grewalh@modestopd.com
harrisk@modestopd.com
hernandezr@modestopd.com
kaurj@modestopd.com
leej@modestopd.com
lopeza@modestopd.com
oshanas@modestopd.com
oliverr@modestopd.com
parachas@modestopd.com
quinoneza@modestopd.com
ramarj@modestopd.com
reynosos@modestopd.com
rodriguezju@modestopd.com
scopesit@modestopd.com
sharmaa@modestopd.com
scopesid@modestopd.com
stewarts@modestopd.com
thomaslo@modestopd.com
stewartr@modestopd.com
szirakig@modestopd.com
vandykens@modestopd.com

xiongc@modestopd.com

[willla@modestopd.com](mailto:willa@modestopd.com)

wendt@modestopd.com

xiongji@modestopd.com

yandellr@modestopd.com

Thank you,

Angela Kang

Partner Success Manager

angela@ring.com

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--

Thank you,

Angela Kang

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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Wednesday, June 12, 2019 11:34 AM
To: Nicole Valker; Ivan Valencia; Carlee Hurado
Cc: Kara Davis
Subject: Burglar crime post on Portal

Hi Nicole, Kara,

I wanted to forward you a post that might be of interest to you/your property crimes detective. The below are footage/photos of the same suspect that could be linked to a home burglary. Your detectives may already be on the lookout for this guy, but thought this could be a good example of where MPD can chime in and let the neighbors know they are looking into it. Can you please forward onto the correct point of contact at MPD?

Post 1 of a potential burglar suspect

Post 2 of the same guy who was seen walking away when a neighbor's home alarm was set off

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Tuesday, June 4, 2019 10:09 AM
To: Kara Davis
Subject: Checking in

Hi Kara,

It looks like a lot of the team members from MPD are out this week? I wanted to hop on a quick call with you if you're available and in the office. Let me know when you're free and I'll give you a ring.

Thank you!

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Kara Davis

From: Terry Seese
Sent: Monday, June 10, 2019 3:01 PM
To: Kara Davis
Subject: FW: Ring Portal Training follow up
Attachments: image001.jpg; LE Internal Policy_Neighbors App and Portal.pdf

FYI

From: Angela Kang [mailto:angela@ring.com]
Sent: Monday, June 10, 2019 2:19 PM
To: Terry Seese
Subject: Re: Ring Portal Training follow up

Hi Lt Seese,

Unfortunately at this time, the Portal website is not compatible with mobile and works best on computer. However, Ring understands the need for this to be accessible via mobile and working on it. We'll keep you posted once this has been done.

Please see attached for an example of another agency's internal user policy. Hope this is helpful in getting you started with your own policy. Let us know if you need anything else.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Mon, Jun 10, 2019 at 9:34 AM Terry Seese <SeeseT@modestopd.com> wrote:

Hello Angela, is there a way to use the ring app on our phones to use this portal?

Also... Are you aware of any agencies using this portal that have a user policy? We'd like to reach out to them and see their language etc..

Thanks,

Terry L. Seese, Lieutenant

Office of the Chief of Police

Modesto Police Department

600 10th Street

Modesto, CA 95354

seeset@modestopd.com

Desk209-342-6189

Cell209-652-3163

"When you're finished changing, you're finished" Benjamin Franklin



From: Angela Kang [mailto:angela@ring.com]

Sent: Monday, June 03, 2019 3:23 PM

To: Mercedes Abinales; Christopher Adams; ajat@modestopd.com; Mariah Alvarado; Erica Amparan; Brett Anderson; Randy Angle, Jr; Branson Angle; Charlene Aragon; Antonio Arguelles; Rick Armendariz; Clinton Armstrong; arnoldv@modestopd.com; Luis Arroyo; Juan Arroyo; Kaci Avrett; Ruth Baca; Angie Bach; Tom Bazan; Garret Beal;

Sharon Bear; John Bear; Anthony Beato; Bradley Beavers; Michael Beavers; Christina Beffa; Ray Bennett; Justin Beverson; Gaganpreet Billing; Ruth Bills; Brian Binkley; Trisha Birchard; Samuel Blackwell; Jillane Blakeley; Gloria Blakeslee; Monica Blanc; Katherine Blum; Gerald Bohanan; Randall Bolinger; Gregory Booza; Jason Botsch; Joseph Bottoms; Billy Boyle; Clarkson Bradford; Jeffrey Brandon; Benjamin Brandvold; Nichelle Buck; Michael Buzick; Jorge Cabrera Jr.; Aaron Caldera; Tyler Caldwell; Michael Callahan; campbellm@modestopd.com; Justin Canatsy; Jose Carranza; John Carrico; Felix Carrillo; Galen Carroll; Carol Castillo; Shane Castro; Eduardo Castro; Brian Chandler; chasem@modestopd.com; Benito Chavez; Benjamin Christiansen; Laura Conner; Jorge Contreras; Evangelina Contreras; Manuel Corona; Eduardo Corral; Cody Correia; Florencio Costales; Joshua Craig; Gary Crawford; Jacob Crawford; Cameron Cromwell; Troy Cross; cuevass@modestopd.com; Sam Cullom; Ryan Curley; Nicolas Dabney; Travis Dalton; Jessica Davies; Kara Davis; Randy Davis; Jeremy Davis; Jeremy Dayton; Rigo DeAlba; Ariana DelReal; Martha Delgado; Jamie Demings; devlins@modestopd.com; dhamit@modestopd.com; Paola DiazMendoza; diqornos@modestopd.com; Sean Dodge; MaryAnn Doherty; Jacob Eakin; Joshua Egan; Randy Elizondo; Dustin Espinoza; Liliana Espinoza; Sienna Espinoza; Jon Evers; Brent Fainter; Jordan Falkenstein; Tom Fara; Badr Fayyaz; Brian Ferguson; Erik Fidalgo; Brian Findlen; Joaquin Flores; Vyctoria Fontana; Mark Fontes; Adam Foster; Cheryl Frugoli-Graham; Cynthia Fuzie; Pamela Gallagher; Lauren Galvez; Jessie Garcia; Alejandra Garcia; garcial@modestopd.com; Adrian Garcia; Rosie Garcia; garcia-martineze@modestopd.com; Janet Garza; Gary Giest; gillandd@modestopd.com; Brandon Gillespie; Erin Gonzales; Daniel Gonzalez; Carolina Gonzalez; Carlos Gonzalez; Casey Graham; Joshua Grant; grayd@modestopd.com; Cameron Greener; grewalh@modestopd.com; Jason Grogan; Gary Guffey; Robert Gumm; Craig Gundlach; Jared Halderman; Robert Hall; Michael Hammond; Brooke Hanlin; Michael Harman; Jeffrey Harmon; Jessica Harris; harrisk@modestopd.com; McKenna Harris; Christopher Haubrich; Matthew Hector; John Heilman; Julie Hendee; Miguel Hernandez; hernandezr@modestopd.com; Michael Hicks; Steve D. Hinkley; Jack Hoke; Mark Homa; Jacob Hook; Michael Hoyles; Carlee Hurado; Munazza Hussain; Heather Ibarra; Julie Inacio; Frank Inacio; Cameron Irinaga; Heidi Jenkins; Kyle Johnson; Conner Jones; Jaskirath Kandola; Darline Kasper; kaurj@modestopd.com; Sandra Castillo; Clayton Keener; Jacob Keiser; Shawn Kelley; Patrick Kimes; Brian Kleiber; Caelli Koehler; Nathaniel Krebs; Nathaniel Kutcher; Regina Kutscher; Joseph Lamantia; Nicholas Largent; Austin Larson; Joshua Lawrence; Bridget Ledoux; leej@modestopd.com; Angelique Lemons; Martin Lemus; Derrick Letsinger; Dave Lewellen; ca508_admin@lexipol.com; John Locke; Charles Lockridge; Nancy Lopez; Wolfgang Lopez; lopeza@modestopd.com; Mario Lopez; Beth Lyons; Martin Magallanes; Beatrice Manriquez; Adrian Manzo; Hector Marquez; Sean Martin; John Martinez; Kelly Martinez; Jon McQueary; Orlando Mejia; Jenna Mellon; Bob Meredith; Russell Mertens; Jacob Mertz; Adam Messer; Jose Meza; Kelly Mikolich; Arthur Miller; Tyrell Minnis-Swass; Bethany Moberly; Thomas Moffett; Jacob Moore; Paula Moreno; John Moss; John-Paul Moua; David Mullins; Samuel Muncy; Curtis Musto; Jessica Navarro; Orrin Nelson; Michelle Nelson; Gerren Neuson; Mike Nickerson; Lance Nicolai; Lavonne Nicolai; Yair Oaxaca; oliverr@modestopd.com; Ryan Olson; Bartolo Olvera; oshanas@modestopd.com; Ivie Pagano; Danielle Paine; Mitch Paine; Jordan Panella; Bonn Panyanouvong; parachas@modestopd.com; Teresa Paramo; Todd Parsons; Kela Payne; Felton Payne; Noe Pena; Amanda Pereida; Jean Philbrook; Daniel Phillips; Mark Phillips; Sharon Pierce; Ivan Pimentel; Matt Ponce; Steven Poortinga; Ra Pouy; Sunny Purewal; quinoneza@modestopd.com; Van Rader; Randy Raduechel; ramarj@modestopd.com; Susie Ramirez; David Ramirez; Joe Ramirez; Nicholas A. Reed; James Reeves; Dennis Reis; Robert Reyna; reynosos@modestopd.com; Tracy Richardson; Doug Ridenour Jr; Alejandro Rivera; Karen Robertson; Justin Rocha; Robert Rodenburg; Jonathan Rodrigues; Anita Rodriguez; rodriguezju@modestopd.com; Jonathan Rodriguez; Michael Rokaitis; Felix Roman; Roberto Rosas; Joseph Rose; Ivonne Salamanca; Joshua Salas; Alberto Sanchez; Stephanie Sarginson; Eric Schuller; Gillian Schuller; scopesit@modestopd.com; scopesid@modestopd.com; Kelly Scott; Terry Seese; Kyle Seese; Nicholas Serpa; Laura Serrano; sharmaa@modestopd.com; Travis Sharp; Lindsey Sieperda; Jared Silva; Austin Simao; January Siphon; Jennifer Slocum; Richard Smith; Jessica Smith; Aaron Smith; Brittany Solis; Carmen Soria; Brandon Soria; Kalani Souza; Steven Stanfield; Daniel Starr; Kayla Stavrianoudakis; Lena Stewart; Jason Stewart; stewartr@modestopd.com; stewarts@modestopd.com; Nicole Stone; Evan Swearingen; Derrick Sykes; szirakig@modestopd.com; Aaron Tait; thomaslo@modestopd.com; Joseph Torres; Alycia Torres; Keyon Turner; Derrick Tyler; Mark Ulrich; Ivan Valencia; Sergio Valencia; Nicole Valker; vandykens@modestopd.com; Ryan VanderTuig; Rafael Vega; Cortney Victorino; Edgar Villalpando; Maci Villegas; Brett Vranich; David Wallace; Reece Wallace; Brent Ward; Letitia Waters; Dave Watson; Philip Weber; Adam Weber; Robert Weber; Mark Weiglein; Kayla Welcher; wendt@modestopd.com; John Wesley; willa@modestopd.com; Chylo Williams; Darien Wilson; Daniel Wong; Tou Xiong; xiongc@modestopd.com; xiongj@modestopd.com; yandellr@modestopd.com; Patrick Yokom; Charlene Young

Subject: Ring Portal Training follow up

Hello,

Thank you for joining last week's training session of Neighbors Portal by Ring. By now, you should have received an email inviting you to join Portal and create an account so you can start engaging with your Neighbors on Portal.

Below is a guide to get you started on your account as well as key takeaways from last week's training.

Creating an Account

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick access to Neighbors Portal

Key Takeaways

1. **Engage on Portal Newsfeed.** Your Modesto Neighbors users have been notified via an in app alert that MPD has joined the platform and will be using it to monitor suspicious activity and respond to Neighbors' posts. MPD can also keep their residents informed of critical crime and safety alerts by posting them to the feed. The more your community sees your involvement via posts and comments, the more effective the Portal could be in aiding your investigations and building stronger community relations. Attached is a compilation of the common responses (and PIO approved) we've seen from hundreds of other agencies which you can easily copy/paste.

2. **Download videos** directly from the Newsfeed by clicking on the three dots at the bottom of a post, then select **Download**. Feel free to use them in your posts or on other social media channels to help you with an ongoing case.

3. **Request video from Ring device owners.** Please note the video request feature embedded within the Portal only goes out to Ring device owners. To ensure other device owners (Nest, Arlo, cellphone cams, etc) see your request, please post a video request onto the Newsfeed.

Special Offers for Law Enforcement

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **nbmodesto** and be sure to check out using your government email address

**Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic*

2. If you would like an easy way to spread the word about the free Neighbors App, your residents can text **modestoca** to **555888** to get a direct link to download or visit <https://download.ring.com/modesto>.

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on the training. If you have any questions or need support at all, feel free to contact me any time at angela@ring.com or 425-274-5987. It was a pleasure meeting your team and I will be in touch again soon!

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Friday, June 21, 2019 7:57 AM
To: Kara Davis
Subject: Fwd: Approval needed from you

Kara-I have forwarded this approval to my boss for Legal approval. Will keep you posted!

----- Forwarded message -----

From: Sheriff Jeff Dirkse <jdirkse@stansheriff.com>
Date: Fri, Jun 21, 2019 at 4:55 AM
Subject: Re: Approval needed from you
To: Kara Davis <davisk@modestopd.com>
CC: Angela Kang <angela@ring.com>

Thanks Kara! All is well.

Approved. The drove right by my house, but I'm 1/2 a mile off the road. And I don't have a RING. Hope you find more video.

Sheriff Jeff Dirkse

On Jun 20, 2019, at 21:41, Kara Davis <davisk@modestopd.com> wrote:

Hi Sheriff

Hope you're doing well and are settled in!

We are requesting assistance from RING to send the users in the Parker/Wellsford area a request for audio or video on the pursuit with shots fired from last week, 061619.

Because it is in your jurisdiction, the legal team at RING is requesting your permission to allow us to post to request the time sensitive audio/videos citizens in that area may have.

I have included the ring rep, Angela Kang on the cc. If you can reply all and approve, MPD would be appreciative.
Thank you in advance!

Kara

Sent from my Verizon, Samsung Galaxy smartphone

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Monday, June 3, 2019 3:29 PM
To: Kara Davis
Subject: Fwd: Ring Portal Training follow up
Attachments: Portal Comments.xlsx

Hi Kara- Can you please forward the below email onto all the users from your MPD email list? Thank you.

Hello,

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Thank you,

Angela Kang

Partner Success Manager

angela@ring.com

425-274-5987



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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Thursday, June 6, 2019 10:21 AM
To: Sharon Bear
Cc: Kara Davis; Nicholas A. Reed
Subject: Modesto PD - news release

Hi Sharon,

This news release made my day! Loved it :) Was that you on the video interview? The camera loves you!

By the way, is Phil related to Terri Swearingen from MPD?

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Kara Davis

From: Angela Kang <angela@ring.com>
Sent: Monday, July 1, 2019 4:01 PM
To: Kara Davis
Subject: Re: [BULK] Re: Welcome Email to Ring Portal Users

Importance: Low

Follow Up Flag: Follow up
Flag Status: Completed

Yes, we will keep it open as long as you need. Shouldn't be a problem at all.

Great let me know if you or the sgts/its need any assistance working through the features.

On a side note, Ray is meeting with Katelyn from Stanislaus County Sheriffs next week so we're moving in the direction to get them onboarded too.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Mon, Jul 1, 2019 at 3:52 PM Kara Davis <davisk@modestopd.com> wrote:

Hi, yes please keep extended if you can. I did a training for sgts and its last week and resent the invites so we probably should have more signed up. I haven't checked yet. They are passing it on to their troops in briefings

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Angela Kang <angela@ring.com>
Date: 7/1/19 3:49 PM (GMT-08:00)
To: Kara Davis <davisk@Modestopd.com>
Subject: [BULK] Re: Welcome Email to Ring Portal Users

Hi Kara,

I'm hoping you received some helpful audio/footage for your pursuit chase investigation. I know I've mentioned that our ops team needs to put back the map to Modesto's original lines, but there is no rush at all. We'll keep the extended map open as long as you need.

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Thank you,

Angela Kang

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angela@ring.com
425-274-5987



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Hi Kara,

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5301 Parker Rd., Modesto and 1246 Wellsford, and 330 Wellsford Rd., Modesto.

Thank you,

Angela Kang

Partner Success Manager

angela@ring.com
425-274-5987



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Hi Kara,

I went back to my boss about making the exception for MPD to post in 1246 wellsford area and he's looking to get approval from our Legal to do so. In the meantime, can you please get the ball rolling on obtaining written approval from sheriffs office giving MPD approval to post in their jurisdiction?

Thanks!
Angela

On Mon, Jun 17, 2019 at 5:08 PM Kara Davis <davisk@modestopd.com> wrote:

Hi Angela,

A few of the addresses in the areas would be 5301 Parker Rd., Modesto and 1246 Wellsford, and 330 Wellsford Rd., Modesto.

Thanks in advance for any assistance you can provide.

I will reach out to the S/O Analysts and have them contact you to get on board.

Kara Davis

From: Angela Kang [mailto:angela@ring.com]
Sent: Thursday, June 13, 2019 12:21 PM
To: Kara Davis
Subject: Re: Welcome Email to Ring Portal Users

Hi Kara,

No worries at all, I'm just glad that those emails were not relevant to us.

Awesome! That's great that you did your first two video requests as a trial run. Did you also want to post the same video request onto the neighbors feed so that the non-Ring device owners could also see your request and possibly help provide tips?

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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On Thu, Jun 13, 2019 at 11:47 AM Kara Davis <davisk@modestopd.com> wrote:

Hi Angela,

The good news is all of those people have retired or gone to other agencies. I apologize the list wasn't as updated as I assumed it was. Angela Lopez for example left for example in February.

I apologize we didn't review it closer. BTW, we just sent out two requests for videos on cases recent cases where we had other information and camera activity, however, I wanted to do it as a trial run.

Kara

From: Angela Kang [mailto:angela@ring.com]

Sent: Thursday, June 13, 2019 10:49 AM

To: Kara Davis

Subject: Welcome Email to Ring Portal Users

Hi Kara,

These were the email addresses I received bouncebacks from the below users. If these users are valid, can you please re-send the attached Welcome Email to them? thank you!

arnoldv@modestopd.com

ajat@modestopd.com

campbellm@modestopd.com

chasem@modestopd.com

cuevass@modestopd.com

digiornos@modestopd.com

dhamit@modestopd.com

devlins@modestopd.com

garcial@modestopd.com

garcia-martineze@modestopd.com

gillandd@modestopd.com

grayd@modestopd.com

grewalh@modestopd.com

harrisk@modestopd.com

hernandezr@modestopd.com

kaurj@modestopd.com

leej@modestopd.com

lopeza@modestopd.com

oshanas@modestopd.com

oliverr@modestopd.com

parachas@modestopd.com

quinoneza@modestopd.com

ramarj@modestopd.com

reynosos@modestopd.com

rodriguezju@modestopd.com

scopesit@modestopd.com

sharmaa@modestopd.com

scopesid@modestopd.com

stewarts@modestopd.com

thomaslo@modestopd.com

stewartr@modestopd.com

szirakig@modestopd.com

vandykens@modestopd.com

xiongc@modestopd.com

[willla@modestopd.com](mailto:willa@modestopd.com)

wendt@modestopd.com

xiongji@modestopd.com

vandellr@modestopd.com

Thank you,

Angela Kang

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angela@ring.com
425-274-5987



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--

Thank you,

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Type	Comment			
Read Receipt	Thank you for sharing this post. I will pass this along			
	Thank you for sharing this video. It was forwarded to night shift patrol.			
	Thank you for your support!			
	Thank you for your honest feedback!			
	you know. Enjoy your day.			
Need Further Info	strive to keep [COUNTY] safe. We ask that you spread the word about this Neighbors App by texting [TEXTCODE] to 555888.			General Tips: are aware of the great work you're doing for them. Always leave your contact name and phone #. to comments. Express gratitude
	sure he has this video to help us catch the individual. If anyone has any information as to who this is, please contact us at [PHONE]			
	Good job being observant! Most legitimate contractors have clearly marked vehicles or identification on them. Thanks for posting!			
	you please email me your name, case number, and telephone number to [EMAIL]? I would like to reach out to my counterpart in you, [NAME]			
	Hi there, one of our Detectives is familiar with him. If there was a crime committed please let us know so we can follow up. Thanks.			
	Can you share your video as well? If not on this forum you can send it to [EMAIL].			
	If anyone has a video of this suspect or suspect vehicle, please let me know. [PHONE #]			
	can you direct me to where you posted the video, and if not, would you be able to post it and provide the report number? Since this			
	Do you have video from this incident? It could greatly assist in the investigation.			
	incident can be looked into further please. Thank you for your time!			
	record that your neighborhood is having issues.			
	Can you please call the [AGENCY] to report the crime. We need this to proceed with an investigation.			
	matter.			
	Do you have any video or information you can share with [AGENCY]?			
	you know the whereabouts of Mr. Jones, please contact [NAME]. Thank you!			
Provide Service	neighbor and have them contact the [AGENCY] if any property is missing. Again, thank for sharing the video!			
	you are away, please call the Sheriff's Office at [PHONE #].			
Tips	Forwarding to officers who work in your area.			
	Thank you for posting the video. We will have officers do extra patrols in the area.			
	You can report this to animal control directly by calling [PHONE #].			
	possible. You can call our direct line at [PHONE #] or 911.			
	we ask you to call the [AGENCY] and we will dispatch a patrol officer to investigate. Always remember it's better to be safe than			
Updates/Resolved	[ANIMAL CONTROL AGENCY] of any sightings. Remember to respect [STATE] wildlife and give them their space. Never attempt			
	case#19-007717. I know we have requested video from the HOA but anything can help. As a reminder to those who have vehicles			
	wrong address. He used the information provided to him by the tracking details of his order. When he used a ride service to get to			
	you are away, please call the Sheriff's Office at [PHONE #].			
	Thank you for posting. Please report any suspicious activity by calling [PHONE #].			
	The scene has been cleared. The investigation continues into who made the false report.			
	Morning, in the event this occurs again or anything suspicious please call: [PHONE #]			
	anyway.			
	Can you please call the Police Department to report the crime. We need this to proceed with an investigation.			
	Hello, I can confirm that this person is indeed a police officer so there is no cause for alarm.			
Ring Info	This is an actual police officer. His name is [TITLE/NAME] with [AGENCY]			
	in tools from a construction company in [CITY]. Thomas Lee was charged with burglary, larceny and damage to property. Deputy			
	this app operates with any brand digital camera system that is able to upload video. Ring does offer both the door bell and flood			
	Please spread the word! Joining the app is absolutely FREE by texting [TEXT CODE] to 555888			
	don't need any kind of video surveillance to use the app. Ring does offer both the door bell and flood light options, however, my			
	digital forum provides us with real time activity and most importantly it affords us to work closely with our residents and their			
	the Neighbors App. This forum is for anyone who wants to be on a digital crime watch. Thank you for your feedback!			
	option.			

Type	Comment			
Read Receipt	Thank you for sharing this post. I will pass this along			
	Thank you for sharing this video. it was forwarded to night shift patrol.			
	Thank you for your support!			General Tips:
	Thank you for your honest feedback!			civilians are aware of the great work you're doing for them.
	will let you know. Enjoy your day.			Always leave your contact name and phone #.
	We strive to keep [COUNTY] safe. We ask that you spread the word about this Neighbors App by texting [TEXTCODE] to make sure he has this video to help us catch the individual. If anyone has any information as to who this is, please contact posting!			replying to comments.
				Express gratitude
Need Further Info	Could you please email me your name, case number, and telephone number to [EMAIL]? I would like to reach out to my			
	Thank you, [NAME]			
	Thanks.			
	Can you share your video as well? If not on this forum you can send it to [EMAIL].			
	If anyone has a video of this suspect or suspect vehicle, please let me know. [PHONE #]			
	If so, can you direct me to where you posted the video, and if not, would you be able to post it and provide the report			
	Do you have video from this incident? It could greatly assist in the investigation.			
	so this incident can be looked into further please. Thank you for your time!			
	on record that your neighborhood is having issues.			
	Can you please call the [AGENCY] to report the crime. We need this to proceed with an investigation.			
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	Angeles. If you know the whereabouts of Mr. Jones, please contact [NAME]. Thank you!			
	your neighbor and have them contact the [AGENCY] if any property is missing. Again, thank for sharing the video!			
Provide Service	while you are away, please call the Sheriff's Office at [PHONE #].			
	Forwarding to officers who work in your area.			
	Thank you for posting the video. We will have officers do extra patrols in the area.			
Tips	You can report this to animal control directly by calling [PHONE #].			
	soon as possible. You can call our direct line at [PHONE #] or 911.			
	person we ask you to call the [AGENCY] and we will dispatch a patrol officer to investigate. Always remember it's better to and [ANIMAL CONTROL AGENCY] of any sightings. Remember to respect [STATE] wildlife and give them their space.			
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Updates/Resolved	The scene has been cleared. The investigation continues into who made the false report.			
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	\$3,000 in tools from a construction company in [CITY]. Thomas Lee was charged with burglary, larceny and damage to			
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Ring Info	Please spread the word! Joining the app is absolutely FREE by texting [TEXT CODE] to 555888			
	and you don't need any kind of video surveillance to use the app. Ring does offer both the door bell and flood light options,			
	this digital forum provides us with real time activity and most importantly it affords us to work closely with our residents and to join the Neighbors App. This forum is for anyone who wants to be on a digial crime watch. Thank you for your feedback!			
	attachment option.			



Modesto Police Department

has joined **Neighbors** by Ring!

Neighbors by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone. To join the **Modesto Police Department** on the FREE Neighbors App, text **modestoca** to **555888**



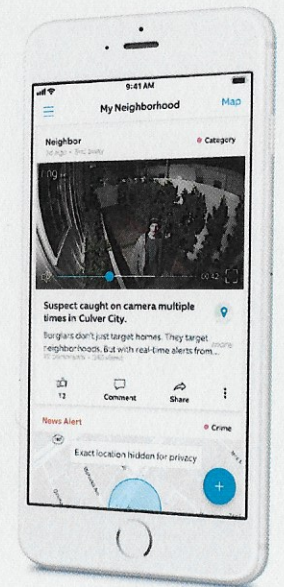


Neighbors by Ring

Welcome to the Neighborhood Watch App by Ring

- Get instant crime and safety alerts from your neighbors.
- Receive real-time updates from local law enforcement about crime in your neighborhood.
- Share alerts with neighbors to keep your community ahead of local crime.

Learn more at download.ring.com/modesto



ring

Pamela Gallagher

From: Angela Kang <angela@ring.com>
Sent: Thursday, June 06, 2019 11:56 AM
To: Sharon Bear
Subject: Re: Modesto PD - news release

Of course, my pleasure!

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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On Thu, Jun 6, 2019 at 11:54 AM Sharon Bear <BearS@modestopd.com> wrote:

Thank you for the partnership and we will certainly share some success stories!

Sharon Bear

Modesto Police Department

Phone: 209-342-6107

Email: bears@modestopd.com



From: Angela Kang [mailto:angela@ring.com]
Sent: Thursday, June 06, 2019 11:24 AM
To: Sharon Bear
Cc: Kara Davis; Nicholas A. Reed
Subject: Re: Modesto PD - news release

Well you're a natural on camera! Looking forward to success stories to come out of MPD:)

On Thu, Jun 6, 2019 at 11:14 AM Sharon Bear <SharonS@modestopd.com> wrote:

Yes, that was me :) I'm glad you like it! I wondered if there was a relation!

Sent from my iPhone

On Jun 6, 2019, at 10:21 AM, Angela Kang <angela@ring.com> wrote:

Hi Sharon,

This news release made my day! Loved it :) Was that you on the video interview? The camera loves you!

By the way, is Phil related to Terri Swearingen from MPD?

Thank you,

Angela Kang

Partner Success Manager

angela@ring.com
425-274-5987



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Thank you,

Angela Kang

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--

Thank you,

Angela Kang

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Pamela Gallagher

From: Angela Kang <angela@ring.com>
Sent: Friday, May 31, 2019 9:27 AM
To: Kara Davis
Cc: Sharon Bear; Media
Subject: Re: Press Release

Wonderful, thank you Sharon for making this happen so quickly!

I am adding Morgan for her records.

https://www.modestogov.com/CivicAlerts.aspx?AID=706&fbclid=IwAR1-44UPLxggPfH5LDtpworNTvRnmFL5Atm_Rm56b9_LqVb6qWRsvCaP1CM

Thank you,

Angela Kang

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angela@ring.com
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On Fri, May 31, 2019 at 2:04 AM Kara Davis <davisk@modestopd.com> wrote:
Thank you both!

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Sharon Bear <BearS@Modestopd.com>
Date: 5/30/19 9:28 PM (GMT-08:00)
To: Angela Kang <angela@ring.com>
Cc: Kara Davis <davisk@Modestopd.com>

Subject: Re: Press Release

Our press release has been sent out and we've shared this on our social media. Thanks for your help.
Sharon

Sent from my iPhone

On May 30, 2019, at 10:26 AM, Angela Kang <angela@ring.com> wrote:

Hi Sharon,

Morgan, my PR counterpart was making some changes to it yesterday. I followed up and she said she would get her comments to you asap.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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Santa Monica, CA 90404
www.ring.com



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On Thu, May 30, 2019 at 9:42 AM Sharon Bear <BearS@modestopd.com> wrote:

Hi Angela,

Have you reviewed our press release? Today is my last day for the week and would like to push it out.

Thanks,

Sharon Bear

Modesto Police Department

Phone: 209-342-6107

Email: bears@modestopd.com

<image001.jpg>

Pamela Gallagher

From: Angela Kang <angela@ring.com>
Sent: Thursday, May 30, 2019 2:22 PM
To: Sharon Bear
Cc: Morgan Culbertson
Subject: Re: Press Release

Hi Sharon,

We cannot divulge that number as we highly value our user's privacy, but we can tell you that millions of people are on the Neighbors App today and using it to share information about crime and safety in their neighborhood. No user data, or even the existence of a camera at a specific location, is shared without prior consent of the device owner. Law enforcement can only see posts that users share publicly; they do not have access to users' devices, video or data

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
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On Thu, May 30, 2019 at 2:13 PM Sharon Bear <BearS@modestopd.com> wrote:
How many Ring /neighbor users do we have in Modesto?

Sent from my iPhone

On May 30, 2019, at 2:10 PM, Angela Kang <angela@ring.com> wrote:

Hi Sharon,

I forgot to answer your question about being able to download and share content/video recordings:

AK: Yes, any content that Neighbors post via the app is public information so law enforcement can download and share the video recordings as they wish.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
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On Thu, May 30, 2019 at 2:03 PM Angela Kang <angela@ring.com> wrote:
Hi Sharon,

Thank you for your questions and please do continue to ask us before publishing anything as we want to ensure the messaging is true and accurate;) Please see answers inline. I am adding Morgan to this email in case I have missed anything.

Does this give us access to everyone's ring videos or do they have to invite us to see them and then, can we download them and share them?

AK: This does not grant law enforcement access to cameras or user data. Law enforcement can only view content posted by users to the Neighbors app or video recordings that they have decided to share with law enforcement directly in response to a specific request.

Does the owner have to grant access to us?

AK: Correct, the owner would need to grant access to law enforcement.

Thank you,

Angela Kang

Partner Success Manager
angela@ring.com
425-274-5987



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On Thu, May 30, 2019 at 10:52 AM Sharon Bear <BearS@modestopd.com> wrote:

Quick question. I have not been to many of the trainings and have a few questions about how this works. Does this give us access to everyone's ring videos or do they have to invite us to see them and then, can we download them and share them? Does the owner have to grant access to us? Our local paper is doing an article on this and I need to answer some of their questions.

Thanks,

Sharon Bear

Modesto Police Department

Phone: 209-342-6107

Email: bears@modestopd.com

<image001.jpg>

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Cc: Kara Davis

Subject: Re: Press Release

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